

Call



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I'm passionate about turning ideas into reality through code. With a unique blend of technical expertise, leadership skills, and business acumen, I excel in building robust, scalable software solutions. I'm proficient in a broad range of programming languages, including JavaScript, C, C++, Java, Python, Swift, Kotlin, Rust, Go, and more. My track record includes meeting tight deadlines and delivering polished, well-documented, and thoroughly tested products. Recently, I modernized D. Harris Tours by introducing AI-driven job scheduling and routing, doubling their revenue without increasing costs. Let's build something great together.

VP Operations
D. Harris Tours, San Francisco, CA
Approximate Dates: September 2020 - 2024
2019-2020 - March 2020

- Designed and implemented an end-to-end transportation management system
 - CRM
 - Scheduling (Drivers & Buses)
 - Automated Notifications (Phone, Email, SMS)
 - GPS Tracking of Assets
 - Invoicing
 - Payment Collection
 - Customer Portal
- Led the technological transformation and streamlined business operations, expanding the fleet from 2 to 14 buses and growing daily revenue by 30%.
- Enhanced systems for real-time data on buses, automated maintenance, and trip confirmations via email and SMS.
- Implemented route optimization, increasing bus utilization and boosting daily revenue by 30% without additional operational costs.

Designed, developed, and maintained the infrastructure and for serving rich media ads and built out scalable backend s

Redefined processes for quoting, fulfilling, and invoicing trips

Automated email/SMS notifications for trips, driver confirmations, and

maintenance

Increased daily revenue by 30% with better trip optimization

References

Chris has a broad understanding of Internet technologies and is generous with knowledge sharing. Equally at home working with Web Services, XMPP, and server-side applications as he is working with C and the most recent HTML5 for devices. He brings a lot to a Web dev team and can pinch-hit in a number of chairs.

[Kevin Ready \(Software Developer and Consultant\)](#)

Education

2009 2010	City College of San Francisco Japanese, Business
1988 1991	California State University-Chico Computer Science
1988 1990	Butte Community College Computer Science, General Education

Awards

1988- 06-01	Computer Science Award Paradise High School
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Skills

Programming Languages

Leadership

Python JavaScript (Node.js + Browser) Swift Kotlin Rust Go C C++ Java Objective-C PHP Perl C# Bash and more... Strategic Planning Team Building Team Leadership Procedure Development Process Improvement Product Development Entr

Languages

English Native or bilingual

Interests

Hobbies

Recreation

3D Printing Prototyping hardware solutions with Raspberry Pi and Arduino Laser engraving Building robots Electronics tinkering Golf Recreational Programming Karaoke

Volunteer

2010-04-01- 2014-04-01	VP Operations / Esteemed Lecturing/Loyal/Leading Knight San Francisco Elks Lodge #3
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